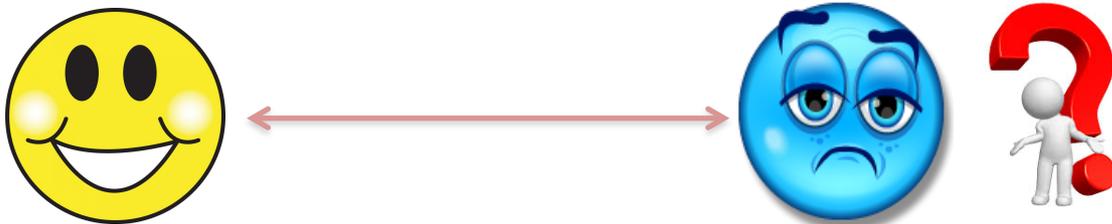


NHS FRIENDS & FAMILY TEST

“HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?”

March 2023 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
115	22	2	0	2	0

Comments Received from Patients included:

- ‘Doesn't matter when you attend the doctors they have always got time for you’
- ‘Everything was nice and easy from reception to being assessed at my appointment’
- ‘Easy an quick to make an appointment’
- ‘Everyone was very helpful and kind to me’
- ‘Rang for an urgent appointment in the morning and was seen the same day, very efficient doctors’
- ‘Always have excellent experience’
- ‘Very professional and polite’
- ‘Fantastic service’
- ‘Responded quickly for an appointment and staff were very friendly’
- ‘Felt like we were getting the right help’
- ‘Timely, friendly and efficient’
- ‘Got appointment straight away’
- ‘All staff are very professional’
- ‘Friendly and hekpful staff’
- ‘First class, and right to the point diagnosis’
- ‘Friendly and helpful staff and spotless premises’
- ‘They always look after me and my mental health. I'm literally lucky to have a service that helps and cares’

**HAVE YOUR SAY TODAY...
 COMPLETE A FRIENDS & FAMILY
 QUESTIONNAIRE**